Network 10

MasterChef x Crown Competition

Terms and Conditions

Information and instructions on how to enter forms part of these Terms and Conditions. Entry
into the MasterChef x Crown Competition ("Promotion") is deemed acceptance of these Terms
and Conditions.

Eligibility to Enter

- 2. Entry is open to all residents of Australia, aged 18 years and older. However, employees and the immediate families of Network Ten Pty Limited (the "Promoter"), Crown Melbourne Limited (the "Sponsor") and their associated agencies and companies or any organisation or individual associated with the provision of the Prize(s) are not eligible to enter. Entrant must be residing in Australia, at the time of entry, or their entry may be deemed invalid.
- **3.** Winner must be able to participate in the prize as stipulated in clause 18, to be deemed a valid winner.

Competition Period

- 4. The Promotion commences on **Tuesday**, **25 June 2024 at 18:00 AEST** and closes on **Friday**, **5 July 2024 at 18:00 AEST** ("Competition Period").
- 5. The Competition will be advertised on, but not limited to, Network 10, www.10play.com.au and Crown's owned channels including but not limited to Crown's social media and website.

How to Enter

- 6. To participate in the Competition entrants must:
 - a. Log on to 10play.com.au/win and register their details in order to submit an entry. Specific details may vary and may include (but not limited to), first name, last name, postcode, phone number, email address, gender, and date of birth, to become a 10 Play member and submit an entry.
- 7. It is free to become a 10 Play member, however, the cost of accessing the promotional website is dependent on the entrant's individual service provider. These Terms and Conditions apply in conjunction with the 10 Members rules.
- 8. Entries will only be considered valid and entered into the Competition if they meet the requirements of clause 6 ("Valid Entry").
- 9. Entries must be received by **Friday, 5 July 2024 at 18:00 AEST** to be included in the Major Prize Draw. Each valid entry received over the duration of the Competition Period will be entered into the Prize Draw.

- 10. Incomprehensible and incomplete entries will be deemed invalid.
- 11. Entrants who have won a Major Prize in any Network 10 competition in the past 12 months are not eligible to win a prize in this competition (excluding SA residents who are eligible to win more than one prize).
- 12. Entrants may enter the competition once per person per day.
- 13. The time of entry will in each case be the time the online entry is received by the Promoter's database. The Promoter accepts no responsibility for any late, lost, or misdirected entries due to technical disruptions, network congestion or for any other reason.
- 14. The account holder is responsible for any activity and/or entries that have been submitted using their device (e.g. phone, computer, tablet etc). It is the account holder's sole responsibility to control any and all access to their device. The Promoter, the Sponsor, and Ansible Pty Ltd who has been appointed by the Promoter to be the Competition administrator ("Ansible"), will not be responsible for any loss, damage or costs incurred as a result of failure to comply with this. Entrants must not use another's device without express permission from the account holder.
- 15. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions will be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 16. An entry that is made on behalf of an entrant by a third party will be invalid. Entries deemed to be made at the Promoter's sole discretion, via the internet or computer generation are invalid and will not be accepted.
- 17. In consideration for the Promoter awarding the prize to the winner of the Competition ("Major Prize Winner"), the winner hereby permits their image and/or voice, as recorded, photographed, or filmed during the winner's participation in the prize to appear in connection with Network 10 or the Sponsor or the advertising and/or marketing thereof, in any media whatsoever through the world and the Major Prize Winner will not be entitled to any fee for such use.

Prize Details

18. There will be one (1) Major Prize Winner drawn from all entries received (Online). The Winner will win the following prize package ("Prize"):

Quantity	Major Prize Details	Prize Value (up to AUD)
	The winner will receive a trip for two to Melbourne including:	\$5,500.00

One (1) x Major Prize	 Return flights from their capital city to Melbourne – leaving Thursday 25 July 2024 and returning Sunday 28 July 2024 3x night accommodation at Crown Metropol Melbourne (check-in 25 July, check out 28 July) Reservation at ALUMNI restaurant at Crown including meet n greet with the resident chef on 	
	Friday 26 July Transfers to and from airport and hotel in Melbourne only	
	TOTAL PRIZE VALUED AT UP TO - AUD	\$5,500.00

- 19. The total Prize Pool is valued at up to \$5,500.00 AUD (including GST and delivery costs). The Promoter accepts no responsibility for change in prize value between now the ultimate prize redemption date.
- 20. Any ancillary costs associated with redeeming the prizes are not included. These are the responsibility of the Winner.
- 21. The Prize must be completed on Friday 26 July 2024. If the Prize Winner is unable to attend the Prize on the date specified, they will be deemed invalid, and therefore will forfeit the prize in full and a redraw will take place as specified in clause 47 of these terms and conditions.
- 22. All travel is subject to availability at time of booking, and any accommodation is based on two (2) people sharing a twin/double room at the accommodation.
- 23. Unless expressly stated as being included in the Prize, all other costs or expenses incurred including but not limited to any taxes, airport fees, airfares, transport (inc car hire and transfers), accommodation, meals, beverages, travel insurance, excess baggage or luggage allowance, spending money, entry to attractions, and items of a personal nature are the sole responsibility of the Winner.
- 24. The Winner is responsible for organising transfers and covering any associated costs for transport from their residence to their nearest capital city for flight departure. The Winner and any travelling companion(s) must depart and return at the same time using the same air carrier.
- 25. The Promoter is not responsible for the cancellation, delay or rescheduling of any part of a travel Prize and any costs incurred by the Winner or any travelling companion(s) as a result (including accommodation costs) will be the responsibility of the Winner.
- 26. All tickets are only valid for the date or period specified on the tickets or by the provider and are subject to any terms and conditions imposed by the provider. Once awarded, neither the Promoter nor the Sponsor is liable for any ticket that has been lost, stolen, forged, damaged or tampered with in any way.
- 27. The Winner and any travelling companion(s) are responsible for documents to travel to the relevant place(s) and ensuring that they are fit to travel.

- 28. If Winner resides in Melbourne, the airfare portion of the prize may be forfeited and replaced with an alternative mode of transport based on where the winner is located. Therefore, the value of the prize may be reduced as a result of the arrangement of an alternative mode of transport. The Promoter will organise this with the Winner once they are contacted and notified of their prize.
- 29. The Winner and their companion must both be 18 years or older at the time of the event and be able to complete the prize on the dates stipulated in clause 18.
- 30. Air tickets are economy class and available on the regular scheduled services of each airline and are subject to seasonal embargos. The Promoter has the right to determine the airline carrier at its discretion. In the event that a Winner requests a specific carrier, not offered by the Promoter, any subsequent or additional fees and taxes, if applicable will be the responsibility of the Winner. Flight itinerary may have to be adjusted depending on the airline's departure city and their current flight schedule. Frequent Flyer points are not available from any airline. The Promoter is not responsible for the cancellation, delay or rescheduling of any part of a travel Prize and any costs incurred by the Winner or any travelling companion as a result (including accommodation costs) will be the responsibility of the Winner.
- 31. The Winner, or their travelling companions, may be required to provide a credit card in order to check-in at the accommodation for a security deposit, and to cover any incidental charges.
- 32. Specified accommodation, restaurants and tours are subject to availability at the time of booking and any terms and conditions imposed by the relevant Prize providers and must be booked and completed as specified by the Promoter or by the Prize provider. Alternatives may be offered dependent on availability. If any Prize is unavailable, the Promoter and/or the Sponsor in its discretion, reserves the right to substitute the Prize with another prize of equal or greater value.
- 33. Once confirmed in writing, travel dates and names of those travelling cannot be changed without incurring extra fees. The Promoter and the Sponsor do not accept responsibility for any fees incurred as a result of any changes made and these fees/costs will be borne by the Winner and their relevant companion(s).
- 34. The Promoter, the Sponsor and their associated agencies and companies or any organisation or individual associated with the provision of the Prize(s) make no representation as to the destination, including any safety conditions, travel restrictions, warnings, bans or other issues that may exist at any destination.
- 35. The Promoter's decision is final, and the Promoter will not enter into correspondence regarding the Competition result.
- 36. It is a condition of accepting the prize that the Prize Winners must comply with all the conditions of use of the prize and the prize supplier's requirements.

- 37. In the event that for any reason whatsoever the Prize Winners do not take an element of the prize at the time stipulated by the Promoter then that element of the prize will be forfeited by the Prize Winners and cash will not be awarded in lieu of that element of the prize.
- 38. Personal information about all Prize Winners will be shared with the prize provider, and their agents, to the extent necessary for prizes to be delivered to the Prize Winners.
- 39. Prizes will be awarded to the person named in their contestant entry. Should an entrant's contact details change during the Competition Period it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.
- 40. It is a condition of accepting the prize the Prize Winners may be required to sign a legal release in a form determined by the promoter in its absolute discretion.
- 41. Should the Prize Winners not meet any of the criteria stated in these terms and conditions to be a valid Winner/s they will forfeit all rights to the Prize, and a redraw will take place to reallocate the Prize to a valid Prize Winner.
- 42. By accepting the prize, the Prize Winner agrees to participate in and co-operate as required with all reasonable media editorial requests relating to the prize.

How to Win

- 43. There will be One (1) Major Prize Winner, in total from the national pool of entrants, who will win the prizes detailed in clause 18.
- 44. The Major Prize Draw will be held on **Monday, 8 July 2024 at 10:00 AEST** at Ansible, Level 1, 100 Chalmers Street, Surry Hills NSW 2010.
- 45. The Major Prize Winner will be notified by a phone call and in writing, within two (2) days of the draw and in writing and the Major Prize Winners' details will be published on the 10 Play website at 10play.com.au from Wednesday, 10 July 2024, subject to validation.
- 46. Each entrant who has entered the Competition in accordance with these terms and conditions during the Competition Period will be entered into the Prize Draw. Entries that do not comply with any of the terms and conditions, may be deemed invalid and a redraw will be conducted in its place to re-allocate the prize.
- 47. As Prize is event based, the Prize must be claimed by the Winner by 09:00 AEST on **Friday, 19 July 2024** ("**Prize Claim Date**"). If the Prize is not claimed by the Prize Claim, an unclaimed prize draw will take place at Ansible Pty Ltd, Level 1, 100 Chalmers Street, Surry Hills NSW 2010 on **Friday, 19 July 2024 at 10:00 AEST.** The unclaimed prize Winner will be notified of their prize by phone, in writing and Winner's details will be published on the 10 Play website at 10play.com.au from Monday, 22 July 2024.
- 48. If for any reason this Competition is not capable of running as planned, including due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any causes beyond the control of the Promoter, which corrupt or affect the

- administration, security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, take any action that may be available, and to cancel, terminate, modify or suspend the Competition, subject to government legislation.
- 49. If an entry is selected as a winning entry, validation of your circumstances and the validity of your entry will be undertaken by the Promoter. Method of validation (without limitation) will be determined by the Promoter at its complete discretion. If the winning entry is deemed to be a Major Prize Winner, they will be notified in accordance with these terms and conditions. In the event that the Promoter requests the entrant to sign any legal documents relating to the verification of their medical circumstance, the legal documents will take the form determined by the Promoter. It is a condition of accepting the Major Prize the Major Prize Winner signs any such legal documentation.
- 50. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoters (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion and: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference: (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoters)due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a Winner or entrant; or (f) use of the prize.
- 51. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoters, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate, or cancel the promotion, as appropriate, subject to government legislation.
- 52. All entries become the property of the Promoter. The Promoter collects personal information about you to enable you to participate in this promotion, but no further use of this information will be made without prior consent.
- 53. The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with any prize/s except for any liability which cannot be excluded by law. The Promoter is not responsible for any incorrect or inaccurate information, either caused by the phone user or for any of the equipment or programming associated with or utilised in this Competition, or for any technical error, or any combination thereof that may occur in the course of the administration of this Competition including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, theft or destruction or unauthorised access to or alteration of entries.

- 54. Opt-In Marketing Communications. By agreeing to opt in, by means of the check box on the entry form, to receive marketing emails from the Sponsor, you consent to the Promoter disclosing your personal and other information on the entry to the Sponsor for this purpose. As indicated on the entry form, your personal information will be handled in accordance with the Sponsor's privacy policy which can be accessed at https://www.crownmelbourne.com.au/general/policies/privacy-policy. The Sponsor's Privacy Policy may be updated from time to time, and it will be the entrant's responsibility to keep up to date with any changes to the Privacy Policy. The entrant may at any time, opt out of receiving marketing communications from the Sponsor by emailing privacymanager@crownmelbourne.com.au. Please refer to the Sponsor's privacy policy for further information.
- 55. You consent to The Promoter collecting your personal information for the purpose of conducting and promoting this Competition (including but not limited to determining and notifying the Winner and prize fulfilment). Your personal information may be disclosed to a third party as a result of entering this competition, including but not limited to Ansible Pty Ltd. Your personal information may be disclosed to State and Territory lottery departments and Winners' names published online or on Network 10 or as required under the relevant lottery legislation. For purposes of public statements and advertisements The Promoter will only publish the Winner's surname, initial and State. A request to access, update or correct any information should be directed to the Promoter. If you are not willing for this to occur, you cannot participate in the promotion.
- 56. The Promoter is bound by the Australian Privacy Principles (APPs) in the Privacy Act 1988 (Cth) and by entering the Competition, you (the entrant) are taken to consent to Network Ten Pty Limited's privacy policy which contains information, amongst other things, about how you may access personal information that is held by Network Ten Pty Limited about you and seek correction of such information. See https://www.cbsinteractive.com/legal/cbsi/privacy-policy/network-10-highlights to view Network Ten Pty Limited's APP Privacy Policy in full. Our APP Privacy Policy also contains information about how you may complain about a breach of the APPs, or a registered code that is binding on our organisation and how Network Ten Pty Limited will deal with such complaints. We may disclose your personal information to related entities and third-party service providers outside Australia.
- 57. The Promoter is Network Ten Pty Limited (ABN: 91 052 515 250) of 1 Saunders Street, Pyrmont NSW 2009.
- 58. The sponsor is Crown Melbourne Limited (ABN: 006 973 262) of 8 Whiteman Street Southbank 3006 Melbourne, Australia ("Sponsor").
- 59. Permit Approvals: ACT: TP 24/01137, SA: T24/886